

Docket No.: 026592.109-US

(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: Thomas N. Anderson et al.

Application No.: 09/757,700

Filed: January 11, 2001

For: SYSTEM AND METHOD FOR

DETERMINING AND IMPLEMENTING BEST

PRACTICE IN A DISTRIBUTED

WORKFORCE

Group Art Unit: 2151

Examiner: Not Yet Assigned

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APR 1.6 2004

Technology Center 2100

TRANSMITTAL LETTER

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Enclosed are the following items for filing in connection with the above-referenced Patent Application:

- 1. Supplemental Information Disclosure Statement;
- 2. Form PTO/SB/08a/b;
- 3. Three cited documents; and
- 4. Return receipt postcard.

The Director is hereby authorized to charge any deficiency in the fees filed, asserted to be filed or which should have been filed herewith (or with any paper hereafter filed in this application by this firm) to our Deposit Account No. 50-0740, under Docket No. 026592.109-US. A duplicate copy of this paper is enclosed.

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It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 50-0740.

Dated: April 15, 2004

Respectfully submitted,

Joseph E. Topmiller

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